

Terms and Conditions

ACCEPTANCE OF TERMS

By accessing, downloading, installing, or using the Dorothy Enriquez Services, whether or not you become a registered user (“User”, “You”, “Yourself”, “Your”), You agree to be bound by these Terms, which You acknowledge that You have read and understood.

We reserve the right, at Our sole discretion, to change, modify or otherwise alter these Terms at any time. You must review these Terms on a regular basis to keep Yourself informed of any changes.

EARNINGS AND INCOME DISCLAIMER:

Dorothy Enriquez, LLC (“Dorothy Enriquez”) can not and does not make any guarantees about your ability to get results or earn any money with our ideas, information, tools, or strategies. What we can guarantee is your satisfaction with our training. We give you a 60-day 100% satisfaction guarantee on the products we sell, so if you are not happy for any reason with the quality of our training, just ask for your money back. You should know that all products and services by our company are for educational and informational purposes only. Nothing on this page, any of our websites, or any of our content or curriculum is a promise or guarantee of results or future earnings, and we do not offer any legal, medical, tax or other professional advice. Any results, statistics or financial information referenced here, or on any of our sites, are illustrative of concepts only and should not be considered average earnings, exact earnings, or promises for actual or future performance. Use caution and always consult your accountant, lawyer or professional advisor before acting on this or any information related to a lifestyle change or your business or finances. You alone are responsible and accountable for your decisions, actions and results in life, and by your registration here you agree not to attempt to hold us liable for your decisions, actions or results, at any time, under any circumstance.

This policies and procedures applies to all Dorothy Enriquez products sold on this site or any other site owned by Dorothy Enriquez that includes a link to this page.

Dorothy Enriquez ; www.theelevatecollective.com

Returns and Cancellations

100% money back guarantee covers price of product only. 100% money back guarantee does not cover shipping and handling fee due to the fact that the customer made the decision to try product, therefore the customer accepts to pay the fee to ship the product. If product is returned damage the 100% money back guarantee may not be 100% due to noticeable use or damage by the customer. Customers must contact our support department for a RMA (Return Authorization Number). This number must be displayed on the outside of all return packages. Returned packages without RMA numbers will not be accepted.

Once a return is received or valid refund request submitted, the refund process will take no more than 60 days. All refunds will be either returned to the original credit card OR- mailed in check form to the billing name and address. International orders that will be refunded back to the original credit card, and PayPal orders will be credited back to the PayPal account.

You have SIXTY (60) Days from the date of the original purchase to return the product to receive your refund. Any return received after the SIXTY (60) DAY time limit will not be processed.

To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.

Valid proof of returning a product includes: delivery confirmation or signature required via Shipping Agent (USPS, FedEx, UPS). If the customer has delivery confirmation or signature required, then a full refund will be issued.

Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

Your Account

You agree to provide accurate and complete information when you register with, and as you use, the Dorothy Enriquez Services and Products, and you agree to update your account information to keep it accurate and complete. You agree that Dorothy Enriquez may store and use the information you provide for use in maintaining and billing fees to your Account.

9.1 Access to Previous Purchase

As an accommodation to you, subsequent to acquiring Dorothy Enriquez training, you may download previously acquired training (when available) onto any Associated Device. Some Dorothy Enriquez training or services that you previously acquired may not be available for subsequent download or access at any given time, and Dorothy Enriquez shall have no liability to you in such event. As you may not be able to subsequently download certain previously-acquired content or training, once you download an item, it is your responsibility not to lose, destroy, or damage it, and you may want to back it up.

Dorothy Enriquez reserves the right to change content options (including eligibility for particular features) or remove access without notice to any previously purchased training or content that is no longer valid or deemed out of date.

Social Media Groups and Communities

Individuals and People of all levels are welcome here. We have community members of all skill and experience levels. We are open to all experience or interest levels.

We want people to feel safe when using our groups and forums. For that reason, we've developed a set of community guidelines, outlined below. These policies will help you understand what type of sharing is allowed in our private groups and communities, and what type of content may be reported to us and removed. Because of the diversity of our global community, please keep in mind that something that may be disagreeable or disturbing to you may not violate our community guidelines.

Individuals of all levels are welcome here.

We have members of all experience or interest levels.

Keep it respectful.

Comments that are inappropriately negative, rude, or attacking will be deleted, removed, or we will ask you to revise your thoughts. Everyone is here to learn and grow, so anything violating that will be removed.

No pitching to the group.

We have a strict 'no shopping for customers' policy in our groups. This includes pointing people to blog posts with your offers/affiliate offers and publicly asking members to join your own Facebook groups or communities. Be cautious of unsolicited private messages to group members. If we get multiple complaints that you or someone else is using private messages to make unsolicited pitches to members, you may be asked to leave. You should view the group as your peers, not your leads.

No gated content.

Content posted in the groups cannot be used to harvest leads in any way. If you need a feedback or a review, post the direct PDF, document, or screenshot. Don't require people to opt-in to view.

Respect confidentiality.

Content gathered in our online community groups cannot be collected, repackaged, and/or shared outside the group. Every member of our communities has a right to privacy and the right to feel safe that their questions, answers, and experiences remain privy to group members only.

Keep it on topic.

We reserve the right to remove posts based on off-topic content or offensive content.

Partnering with other members

Access to this group does not mean that Dorothy Enriquez endorses anyone's products or services. Please be cautious and do your due diligence when partnering with anyone in the group – don't assume everyone is trustworthy. If you are looking for help implementing the stuff that Dorothy Enriquez teaches, we do have a list of (vetted) partners. Contact us at info@dorothyenriquez.com for more information.

Report posts that are breaking group policies.

Due to the large amount of people in our groups and communities, it's sometimes difficult for us to catch everything. If you see a post that is questionable, please report it, tag our community manager in the comments, or reach out to our community manger directly via private message so our team can review them.

Breaking the rules.

Three warnings for rule-breaking behavior will result in a 7-day removal from the group. After the 7 day period, you are welcome to rejoin the group on a 30-day probation. If you break the rules again during your probation, you will be permanently removed from the community or group.

INTELLECTUAL PROPERTY

You agree that the Dorothy Enriquez, including but not limited to Dorothy Enriquez Products and services, graphics, user interface, audio clips, video clips, editorial content, templates and the scripts and software used to implement Dorothy Enriquez Services, contains proprietary information and material that is owned by Dorothy Enriquez and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright. You agree that you will not use such proprietary information or materials in any way whatsoever except for use of the Dorothy Enriquez Services in compliance with this Agreement. No portion of the Dorothy Enriquez Services may be reproduced in any form or by any means, without expressed written permission from Dorothy Enriquez. You agree not to modify, rent, lease, loan, sell, distribute, or create derivative works based on the Dorothy Enriquez Services in any manner, and you shall not exploit the Dorothy Enriquez brand in any unauthorized way whatsoever, including, but not limited to, by trespass or burdening network capacity.

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Customer Service:

If you have questions or comments regarding Dorothy Enriquez please email us at info@dorothyenriquez.com.